



NEWS UPDATE

Our New Home

We are delighted to report that we now feel at long last that we have settled into our new offices at 4 Home Farm. We were very lucky to have had the project extremely efficiently handled by Meirion Anderson and his team at Dien Solutions. The decorations and furnishings were superbly coordinated by Angela Smith of Angela Smith Interiors. Unfortunately we only wish that BT had exercised the same care and diligence over our telecommunications. We were basically without contact to the outside world for just over three weeks. BT just did not care and were unable to provide us with any support at all. They offered some of the most ridiculous excuses such as – “well it appears we have lost your order, so you will have to re-order and by the way that means you will go to the bottom of the queue”. What a chronic way to run a business. They could not care a jot about their customers and neither do they seem conscious about what customer care means. How sad.

We have run our first “Making Your Business Really Fly” workshop at our new home and this went really well – the new workshop room is a great asset and we hope that as many of you as possible will come up and experience these for yourselves very soon.

Where’s your £250?

You will recall that we previously reported that those employers who filed their annual PAYE returns on line would be entitled to a £250 cash bonus from H M Revenue and Customs. You will not be surprised to learn that the processing of these electronic returns has not been dealt with at all efficiently by H M R&C and accordingly all you need do is deduct the £250 from your next PAYE settlement cheque. There will be a box on the 2005/06 P35 that will enable you to record that you have done this.

Locked your keys out of your car?

One of our contacts has provided the following advice.

If you lock your keys in the car and the spare keys are at home, then call someone at home on your own or anybody else’s mobile phone.

Hold your phone about a foot from your car door and have the other person at your home press the unlock button of your key fob, holding it near the phone at their end. Your car door will unlock! This saves someone else from having to drive over with your spare key to you.

Distance is no object.

Thomas Cox & Co team

We are delighted to tell you that we have added another member to our team in the shape of Richard Lupson-Darnell. Richard is a Chartered Tax advisor and has joined us to ensure that we keep on top of all of our customers’ compliance tax affairs and to lend that extra hand when it comes to the more complicated tax planning issues that crop up from time to time. Richard also has the dubious distinction of being a former employee of my former firm!

Peter